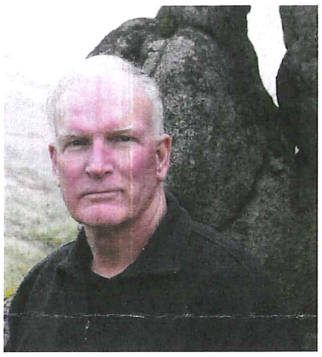
Douglas E. Noll, Esq.

Curriculum Vitae



Profession Full-time Neutral providing Mediation, Peacemaking, Arbitration Facilitation, and Training services; keynote speaker, author, and talk show radio host.

Work History Noll & Associates (mediation, arbitration, facilitation, and peacemaking) 2000-present; Talk Show Talk Show Radio Host, The Doug Noll Show, The Advice Radio Network – ws Radio.com 2007-present; Mobius Executive Leadership (transformative leadership training and development) 2007-present; Principal, Boogaert & Noll, LLC (strategic consulting, leadership development, problem solving, and crisis management) 2006-present; Shareholder/Associate, Lang, Richert & Patch, P.C. 1978-2000, Law Clerk, Hon. George A. Hopper, California Court of Appeal, Fifth District, 1977-78.

Experience As a mediator and peacemaker, Mr. Noll has worked on over 1,500 conflicts, both litigated and non-litigated. Mr. Noll specializes in difficult, complex and intractable conflicts where relationships are involved. He is former trial lawyer with demonstrated success in complex, difficult or unique cases in state and federal trial and appellate courts. Experience in AAA commercial and construction arbitration. Broad range of knowledge, including business, financial, construction, commercial, agricultural, employment, constitutional law, insurance law and government contracts.

Areas of Particular Expertise: Employment, construction, commercial, agricultural, financial, corporate, partnership, insurance, and water conflicts; particular expertise and experience in difficult and intractable conflicts, including congregational disputes, clergy sexual abuse, criminal mediations between victims and offenders, and family business conflicts, especially where on-going relationships are critical.

AV-rated.

International Mediation Institute (IMI), certified

Education

Dartmouth College, (BA English, 1973)
University of the Pacific (J.D., 1977)
Fresno Pacific Univesity (2001, M.A. Peacemaking and Conflict Studies)

Curriculum Vitae of Douglas E. Noll, Esq.

Professional Licenses Admitted to the Bar, California Supreme Court, 1977; U.S. District Court, various districts, U.S. Courts of Appeal, various, United States Supreme Court, 1989.

Honors

2014 Purpose Prize Fellow, 2014 Best Lawyers in America Lawyer of the Year, Northern California; 2012 California Lawyer Magazine, Attorney of the Year (CLAY Award) for Pro Bono Service (with Laurel Kaufer);International Institute for Conflict Prevention and Resolution Book Award 2011; Northern California Super Lawyer; listing in Best Lawyers in America.

Books

ELUSIVE PEACE: HOW MODERN DIPLOMATIC STRATEGIES CAN SOLVE WORLD CONFLICTS Prometheus Books (Amherst NY 2011)

Chapter 2: A Theory of Mediation in HANDBOOK ON MEDIATION 2D EDITION (American Arbitration Association) JurisNet (Huntington NY 2010)

SEX, POLITICS & RELIGION AT THE OFFICE: THE NEW COMPETITIVE ADVANTAGE, co-authored with John Boogaert, Auberry Press (Fresno CA 2006).

Chapter 3: The Neuropsychology of Conflict in THE PSYCHOLOGY OF RESOLVING GLOBAL CONFLICTS: FROM WAR TO PEACE, (M. Fitzduff & C.E. Stout, eds.) vol.1, Praeger Security International (Wesport CN 2006).

PEACEMAKING: PRACTICING AT THE INTERSECTION OF LAW AND HUMAN CONFLICT Cascadia Publishing House, (Telford PA 2003)

Articles

"Dealing with Biases in Settlement Decisions," ADVOCATE, (September 2010)

"The Myth of the Mediator as Settlement Broker," DISPUTE RESOLUTION JOURNAL, (June-July 2009)

"Deeper Dimensions," ABA DISPUTE RESOLUTION MAGAZINE, (September 2007)

Columnist, "Peacemaking," THE FRESNO BUSINESS JOURNAL, and WWW.MEDIATE.COM, 2000-2006

"Breach of Faith: Mediating Clergy Sexual Abuse Cases," ACRESOLUTION MAGAZINE (Summer 2004),

"Interest-Based Negotiation," THE SUCCESSFUL CALIFORNIA ACCOUNTANT, v.57, Summer, 2002,

"Warrior to Peacemaker: One Lawyer's Journey," CONCILIATION QUARTERLY, vol. 20, no. 4 pp. 9-10, Fall 2001,

"A Theory of Mediation," DISPUTE RESOLUTION JOURNAL (Feb. 2001),

"Restorative Justice: A Framework for Fresno," http://www.fresno.edu/pacs/docs/rjframe0201.pdf,

"Rules of Engagement," THE SUCCESSFUL CALIFORNIA ACCOUNTANT, v.55, Winter, 2001,

"Peacemaking and Conflict Management," THE SUCCESSFUL CALIFORNIA ACCOUNTANT, v.55, Fall, 2000,
"Conflict Escalation: A Five Phase Model," WWW.MEDIATE.COM,
"Conflict Dynamics," LOS ANGELES DAILY JOURNAL VERDICTS AND SETTLEMENTS, October 20, 2000,
Numerous CLE and MCLE courses for CPA's and lawyers on conflict management, conflict theory, mediation, and peacemaking,

Professional Associations

International Mediation Institute, certified
Founding Member and Board member, Mediators Beyond Borders
Distinguished Fellow, International Academy of Mediators
Fellow, American College of Civil Trial Mediators
California Bar Association
Fresno County Bar Association
California Dispute Resolution Council, President 2012-2013

Lectures, Workshops, and Presentations (2011-2014)

Valley State Prison for Women, Chowchilla, CA, California Institute for Women, Chino CA, Valley State Prison, Chowchilla CA

Prison of Peace, on-going pro-bono training of life inmates incarcerated for murder in peacemaking skills to be utilized to transform prisons into prisons of peace, 2010-present.

Online:

Its Pure Magic Deep Listening Skills Workshop (www.negotiateacenteredlife.com)

Negotiation Mastery for the Legal Pro-9 hour course on legal negotiation (www.legalpronegotiator.com)

Monthly webinars on advanced legal negotiation topics

New Jersey Association of Professional Mediators, Micro-Interventions in Mediation, November 2014 Bridgewater NJ

Society of Emotional Intelligence Annual Conference, What Murderers Can Teach Peacemakers, October 2014 Tampa FL

Solano County Bar Association, What Murderers Can Teach Peacemakers, October 2014, Fairfield CA

Indiana Continuing Legal Education Foundation, Micro-Interventions in Mediation, September 2014, Indianapolis IN

Straus Institute Professional Skills Development Program, Preventing Impasse and Bad Settlement Decisions, June 2014, Malibu CA

American Institute of Mediation, Mediating the Non-Litigated Dispute, May 2014, Los Angeles CA

Mediation Society of San Francisco, What Murderers Can Teach Mediators: Lessons from the Prison of Peace Project, May 2014, San Francisco CA

Modesto Community Foundation, Steward Leadership: Lessons from the Fresno Experiment, April 2014, Modesto CA

Tennessee Association of Professional Mediators, Micro-Interventions in Mediation, February 2014, Nashville TN

New York Peace Institute, Micro-Interventions in Mediation, January 2014, New York NY

Central California Collaborative Law Association, 30 hour Mediation Training, Fall 2013, Fresno CA

World Mediation Conference, "Brains, Biases, and Decision-Making," Des Moines IA, October 18-19, 2013

California State Bar Annual Conference, "Difficult People in Mediation," San Jose CA October 12, 2013

Contra Costa County ADR Section, "What Murderers Can Teach Peacemakers: Lessons from the Prison of Peace Project," Walnut Creek, CA, October 8, 2013

Straus Institute, Pepperdine School of Law, Summer Professional Skills Development Program, "Preventing Bad Settlement Decisions and Impasse," Malibu CA June 20-22 2013

Indiana Bench and Bar Annual Meeting, "Introduction to Interest-Based Mediation," Louisville KY June 14, 2013

Palo Alto Bar Association, "Brains, Biases, and Decision-Making," Palo Alto CA, May 8, 2013

Keynote Speaker, California Collaborative Law Association Annual Conference, Manhattan Beach CA April 26, 2013

Edison International Legal Department, "Brains, Biases, and Decision-Making," Irvine CA April 8, 2013

Central California Chapter, Association of Conflict Resolution Annual Conference, "What Murderers Can Teach Peacemakers: Lessons from the Prison of Peace Project," Fresno CA March 15, 2013

Ventura County Dispute Settlement Center, Annual Conference, "Brains, Biases, and Decision-Making," Camarillo CA, March 9, 2013

Texas Association of Mediators, "Brains, Biases, and Decision-Making," Dallas TX, February 23, 2013

California Dispute Resolution Council, Annual Conference, "The Journey of Peacemaking," San Francisco, CA November 3, 2012

Straus Institute, Pepperdine University School of Law, Advanced Skills Development Program, "How to Prevent Bad Settlement Decisions and Prevent Impasse," Woodstock VT September 20-23, 2012.

Concordia College, "Lawyer to Peacemaker: One Journey," Portland OR September 13, 2012.

Florida Dispute Resolution Conference, "Understanding Distortions in Decision Making in Mediation," Orlando FL. August 25-26,

Florida Dispute Resolution Conference, "Affect Labeling: Creating an Empathic Connection to De-Escalate Conflict" Orlando FL. August 25-26,

Florida Dispute Resolution Conference, Keynote Address, "What Murderers Can Teach Peacemakers," Orlando FL. August 25-26.

US Federal District Court, Central District of California, "How to Prevent Bad Settlement Decisions and Prevent Impasse," Los Angeles, CA July 25, 2012.

Straus Institute, Pepperdine University School of Law, Advanced Skills Development Program, "How to Prevent Bad Settlement Decisions and Prevent Impasse," Malibu, CA June 20-23, 2012.

Beverly Hills Bar Association, "AB 2025 and Mediation Confidentiality in California," May 24, 2012, Beverly Hills, CA.

Northwest ADR Conference, "On Becoming a Peacemaker," Seattle WA, May 5, 2012.

International Academy of Mediators, Spring Conference, "International Conflict Mediation," Washington DC, April 19-20, 2012.

Orange County Mediation Conference, Tustin CA, *On Becoming a Peacemaker* Keynote Speaker, March 17, 2012

American Academy of ADR Attorneys, *Micro-Interventions in Mediation*, Des Moines IA, November 3, 2011

American Institute of Mediation, *Impasse is a Fallacy* workshop, Riverside CA, October 21-22, 2011

Advanced Commercial Mediation Institute, Keynote Talk, *From Peace in Prisons to World Peace*, San Diego CA, October 12, 2011

American Arbitration Association Mediation Training, Guest Lecturer, *From Peace in Prisons to World Peace,* San Francisco, CA October 7, 2011

Arizona State Bar Association, *Micro-Interventions in Mediation*, Phoenix AZ, September 16, 2011

National Academy of Distinguished Neutrals Annual Conference, *Micro-Interventions in Conflict Mediation*, Amelia Island, FL August 12-13, 2011.

Strauss Institute, Pepperdine School of Law, Advanced Practitioners Program, Lead Faulty, Avoiding Bad Settlement Decisions and Impasse, Malibu, CA June 21-24, 2011

American Academy of ADR Attorneys, This is Your Brain on Mediation, Dubuque IA, June 2011

Getting Unstuck: Understanding Emotions in the Settlement Process, Sacramento, California, April 2011

American Bar Association Dispute Resolution Section Teleconference, *Understanding Beliefs in Mediation*, March, 2011

Lipscombe University, Southeastern Conflict Management Conference, *The Neuropsychology of Peace and Conflict*, February 2011

Texas State Bar, ADR CLE, Houston TX *Micro-Interventions in Mediation*, January 2011