

# SUPERIOR COURT OF CALIFORNIA COUNTY OF KINGS

## COURTS ANSWERS TO REQUEST FOR INFORMATION

1. Section 2.2 "...readable to the public from all angles."
  - i. Suggestion: changing "all angles" to a range no less than "Horizontal: 178°, Vertical: 178°" Also change Section 5.7.

**The Court is unable to specify the degree of the angles and posturing of the view screens since ever facility and location of the screen will encounter a variety of physical and environmental building conditions.**

2. Section 2.6 "...character size (should be) readable to the public...distance of 15 feet"
  - i. Issue: Character size has be limited to a range do to the specification of the screen size (40"), the mounting height, (8'), the information requested (name, time, room, etc.), and the number of lines required (27-29). Without specifying the Header and Footer sizes, readable character height for the average citizen at 15' is close to 1" height. Example Calendar Display depicts 20 lines in the body for information which keeps the specification to a 40" widescreen LCD vertically. Specification should be changed to a larger screen if 27-29 are requested.

**Information must be readable to the public from 15 ft. Font size will not be specified due to the angle of the screens. If directed by the CEO of the Court that the font size needs to be larger for a certain location, there will be an understanding that the line count per screen will be less and there will be more pagination then specified in the original RFP. If do to changes in technical or manufacturing specification of screen sizes specified in the bid change or are unavailable, display improvements and associated cost more preferable to court operations and visibility to the public will be discussed with vendor.**

3. Sections 5.8 "...provide Lexan covers where indicated."
  - i. Issue: LCD covers are not specified in the document except for section 3.3 as an "optional line item". Clarification is needed to the exact locations LCD covers are being requested

**Lexan covers will be required on all view screen mountings lower than 7 feet.**

4. Section 5.17.3 "...Dell video servers."
  - i. Issue: Dell servers will not be used. Cabletime encoders and decoders with one server running the application, transport, and scheduling software's will be used.

**It is expected that servers will be used.**

5. Section 5.17.8 and Section 7.9 "...Courts disaster recovery requirements."
  - i. Issue: Clarify disaster recovery requirements as it pertains to power, network, lighting, fire, and or security. What requirements will be imposed on the EDDS system itself? All software/hardware labor not part of the original EDDS will result in design/installation hourly rate charges

**Redundancy in Software to serve as Backup/Replacement Software.**

6. Section 8.3 "...ADA compliant."
  - i. Issue: The Court will provide all ADA compliance requirements before the project is awarded to make allowances for additional costs in design or placement.

**Vendor will determine if viewing is ADA compliant.**